

HiiL Innovation Hub East Africa Annual Report 2021



Introduction Message on HiiL's work:



Does the thought of pursuing justice give you a sigh of relief or do you quiver at the thought of where to start?

Today you can get your groceries or dinner delivered to your house in minutes, you can send your mother up-keep money and packages from the city to the village at the touch of a button but can you get justice that easily? Each year, 1 billion people globally have a new justice problem. More than half have a major or very serious impact on people's lives. An estimated 1.5 billion people cannot resolve their justice problems while almost 60% of the justice problems remain unresolved globally according to the 2019 Justice For All Report. Six problem categories account for two-thirds of the most impactful justice problems: family, employment, land, crime, neighbour issues and justice problems facing mSMEs. Close to 30% of problem owners do not even take action. Only 24% of problems are completely resolved (9% partly). There is some variation in resolution rates across countries, but no country offers a clear example of how to close this access to justice gap.

An estimated
1.5 billion
people cannot resolve their justice problems

Evidently, user-friendly justice is still a far-fetched idea in East Africa. The journey to accessing justice is quite arduous in the region as it is complex, difficult, slow, expensive and the outcome may be manipulated depending on one's economic or political status in society. However, it doesn't have to always be that way! What if justice was easily accessible, easy to understand, fast, affordable and delivered fair outcomes for everyone or as we call it user-friendly justice?

We are friendly rebels who believe we can close the access to justice gap in East Africa. As HiiL Innovation Hub East Africa, we seek to help 50 million East Africans resolve their most pressing justice needs by 2030 through finding, supporting and scaling the best justice innovations across the region that provide user-friendly justice.

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HiiL Innovation Hub Head - East Africa Message



Eric Mwangi Kariuki

Finding the interconnected space for Justice

Today's social problems are an interconnected web of human, ecological, economic and technological musical chairs each jostling for our limited attention and resources. Each day we are inundated with a steady stream of hunger, growing inequities, unfair and injustice systems and the havoc global warming is having on already marginalized, fragile and underfunded communities and ecosystems. Each moment, we are confronted by the fragmentation and silolisation of the post world war global order where national or regional interests seem to take precedence over the collective, where economic and military power expands the northern hegemony and where progress is measured in dollar decimals rather than human lives. A sail on these choppy waters are the billions of human lives whose path to access justice remains murky, unrealized and forgotten.

Amidst the receding tides of the Covid-19 pandemic we find ourselves at a crossroads: either to buckle at the weight of the challenges before us or to take the icarus leap

and soar into the sky. Whatever choice we make, it will reverberate across generations and epochs. But not all is lost. In the midst of this fickle maelstrom we have seen tales of empowered citizens holding their political leaders accountable, scientists and artists working together to reshape the conversation on sustainability and millions of people raising their voices for a better tomorrow. The work has just begun.

Five years ago, the Sustainable Development Goals (SDG) were launched. It was the second attempt to piece together a collective vision for the world by beading together a comprehensive tapestry of the diverse and divergent voices of global leaders, national and local governments, private sector, citizens and a myriad of other stakeholders. Mission 2030 was inspirational as it was aspirational. We aimed to reimagine the world and reshape it to cater to the needs of everyone. At the heartbeat of that journey was to restore a sense of peace, fairness and justice to the

We have supported

24 startups

across East Africa

world as essential precursors to the pursuit of happiness.

Today, that dream remains at the forefront of the work at HiiL. Realizing the hope and dreams of the downtrodden by ensuring 150 million people around the world are able to prevent and resolve their most pressing justice problems. With 5.1 billion people still unable to access justice and a growing rate of injustices daily this is a drop in the ocean. However, Rome was not built in a day. The Covid-19 crises taught us that it is vitally important to retain our foot on the gas pedal. A narrow response to public health without bolstering the social and economic support systems is insufficient. Apart from increasing the loss of life and decimating livelihoods, the pandemic also exacerbated already existing inequities, promoting an increase in gender based violence, crime, family and neighbour disputes. Moreover, there has been a decline in the rule of law, mushrooming of dictatorship, internal conflict in a number of the countries amidst the declining economic fortunes. This is without touching upon the other oncoming iceberg of climate change and the attendant repercussions on failing food systems, increased human and animal displacement and increased conflicts around scarce resources.

However, in the bleak of night the stars still shine. This year we have also witnessed a growth in the number of innovations trying to solve these emergent problems. Through our

incubation and acceleration programmes we have supported 24 startups across East Africa. Furthermore, there has been a cross-pollution of ideas, partnerships and engagements across different sectors such as health, education, finance, agriculture and justice. We have had the pleasure of supporting Urban Tech for Hope through their M-kliniki app which brings a pool of services that support GBV survivors through a three prong approach of health, psychosocial and legal support. Alas, we have also seen an accelerated adoption of technology and digital solutions in traditional and conservative sectors such as the legal space. For example, the enormous strides the Kenyan judiciary has made in the last two years to deliver last mile justice digitally.

A lot has been done and a lot more remains to be done and these positive strides give hope and purpose for the future. One such purpose is that of interconnectedness. The intricate blending, merging and combining of our many divergent solutions under one umbrella to provide a collective voice. Since there is never a silver bullet to complex social problems; only holistic layers of solutions enmeshed in the spirit of building a peaceful, happy and just world. As Nelson Mandela once said:

“Let there be justice for all. Let there be peace for all. Let there be work, bread, water and salt for all. Let each know that for each the body, the mind and the soul have been freed to fulfill themselves”

Executive Summary of 2021

HiiL Innovation Hub - East Africa is a social enterprise dedicated to finding and supporting the most promising justice entrepreneurs in East Africa. Locally incorporated as Communitas Limited, the Hub endeavours to bridge the justice gap and provide justice that is affordable, fast, accessible, easy to understand and one that delivers fair outcomes.

Our mission is that by 2030, 50 million people will be able to prevent and resolve their most pressing justice problems in East Africa. We seek to achieve this mission by running a series of justice entrepreneurship support programmes such as accelerator, incubation and ideation programmes targeting justice entrepreneurs in the region and running ecosystem events that are targeted at growing the justice entrepreneurship community as well as lobby for a conducive environment for entrepreneurs to thrive. We believe that by scaling the best justice innovations in the region, equal access to justice for all will be possible in line with SDG 16.3.

This annual report documents the goals, programmes, activities and strategies adopted by HiiL Innovation Hub East Africa and the achievements made in the realization of the organization's objectives in 2021. In the report, we begin by showcasing the achievements and results we realized in 2021. In this results section of the report, you will get a glimpse of the 2021 goals, programmes and programmatic activities we ran, fundraising, and the hub's achievements measured against the targets set for the year. Further, the results section also brings out the challenges, learnings and recommendations drawn from our

justice innovation journey in 2021. The second segment of the report captures the major highlights of the justice entrepreneurship programmes we ran in 2021 and the community building activities and events we engaged in.

In this second segment, we focus in detail on the acceleration and incubation programmatic activities i.e the HiiL Justice Accelerator and the Justice Innovation Circles as the entrepreneur support programmes we ran in 2021 and we showcase the different cohorts of entrepreneurs who we supported throughout the year. Additionally, we highlight the regional and global community events and podcasts we hosted and engaged in collaboration with our partners in the ecosystem that addressed the pressing justice problems and entrepreneurship challenges encountered in the East African region.

The last section of the report spotlights the executing and governing team at the HiiL Innovation Hub East Africa as well as the supporting partners and donors who made the 2021 journey possible and a success. In this last segment, we give prominence to the executing team at the hub and the key roles they play in delivering the hub's programmes and activities. We also make a feature of the Board of Advisors and the HiiL Global Team that oversee and guide the hub operations to ensure it meets its objectives and satisfies all its stakeholders.

Finally, we acknowledge and showcase our supportive partners and donors who were instrumental to the hub in achieving the successes we had in 2021.

Meet the Innovator



Waihiga K. Muturi

Founder, KYR (Know your Rights)

1. What is your favourite quote?

Africa MUST change the way it tackles Poverty.

2. What one word describes you?

Tall.

3. What is KYR Africa?

KYR (Know Your Rights) Africa is a platform providing access to user-friendly, affordable justice education and advice on individuals' freedoms and rights via Mobile (Call, Text), Social media (YouTube, Podcast), and Website (Q&A Forum, Chatbot).

4. What is your motivation behind KYR Africa?

In 2002, my dad passed away and I watched as some of my relatives took away my dad's property by force. In 2007/08, my friends and I experienced a lot of injustices within our suburb location that we were unable to and didn't even know how to seek appropriate justice resolutions for. This planted a seed that matured 13 years later.

5. Where do you see KYR Africa in 5 years?

The majority of Africans have in the recent past been denied access to information and have for long been excluded from decision-making processes in public affairs. In 5 years' time, we believe KYR Africa would be a one-stop platform for the majority of citizens seeking legal information and legal help. Thus furthering their individual freedoms and rights to foster their legal understanding of openness and transparency in personal decision-making. This will also lead to an informed, vigilant public retaliating against corruption within and outside of Government.

6. What excites you about justice innovation?

I must admit, I am pretty new within the space. But, I find justice innovation to be a bottomless pit to sorting infinite human struggles. This is great because the impact brought about by justice solutions is a reminder of humanity. I simply LOVE the chance to be human!!

Innovating Justice in East Africa: Executing our 2020 - 2021 strategy.

i) Results achieved in 2021

This year was momentous for the HiiL Innovation Hub East Africa as it formally opened its doors as a locally incorporated entity. Previously HiiL operated through its agents for the last 5 years however with unexpected growth in the country and region over the years, HiiL's deepened its roots as it seeks to serve more people. Bringing onboard a team of energetic, passionate intrapreneurs to steer its vision forward, the Hub had set out to achieve four main goals:

- Inspire 7 teams through our Jenga Haki Hackathon;
- Incubate 40 Startups through our Justice Innovation Circles programme;
- Accelerate 9 Startups through the HiiL Justice Accelerator programme;
- Raise 45,000 euros from potential donors
- Build a vibrant community of 500 members on our virtual platforms.
- Build a sustainable hub through onboarding a new team, putting in place internal processes, financial controls and governance structures and until ensuring regulatory compliance.

As a result we achieved the following:

Goal	Results
7 ideation teams supported	We attempted to deliver a hackathon in August however it was not successful. In the process we gained a lot of lessons on how to design a better approach for building social venture solutions.
40 Startups incubated	We managed to support 16 innovators through execution of 3 Justice Innovation Circles across the year.
9 Startups accelerated	We accelerated 8 innovators through the HiiL Justice Accelerator.
Raise 45,000 euros funding raised	We raised 109,000 Euros of funding from 2 Donors: Dutch embassy of Somalia and Rwanda.
A vibrant community of 500 members realized on all our virtual platforms.	We have a community of 2,490 . 1,505 from across all our social media platforms and 985 subscribers on our monthly newsletter.

Goal	Results
A sustainable Hub	We onboarded 2 team members and a marketing consultant; Had 4 quarterly Board of Advisor meetings, launched our new Hub website and logo and contracted an external accounting firm to manage our financial books.

Other Achievements

We were also able to achieve the following milestones during the year:

- Delivered 12 virtual community events and have our first hybrid pan African event;
- Built 45 partnerships with a variety of stakeholders from the entrepreneurship, innovation and justice sectors.
- Published 2 podcasts around justice issues.



ii) Challenges

Throughout the year we encountered a few challenges as we worked on delivering the annual plan. These were:

- Justice innovation is relatively new hence there is a limited pool of innovations. Therefore there has been a consistent decline in the number of applications for the programmes we run.
- Due to the ongoing health and environmental crises, there is little donor appetite at the moment for justice related projects which has made it difficult to generate enough leads.
- Slow social media community growth and low attendance in the number of attendees to our community events driven by Zoom fatigue as well as a high number of competing events taking place simultaneously.
- The initial design of the Jenga Haki Hackathon was not suitable for Social ventures.
- Given the lean team structure, we were overextended in a number of the projects leading to team burn out.

iii) Lessons and Insights

Our key insights and lessons were:

- Leveraging on key multi-sector partnerships is essential to the delivery of last mile justice support to innovators
- Better programme and project management is crucial to effective and efficient delivery of work and ensures overall accountability with different stakeholders.
- More focus needs to be placed on brand building across East Africa to ensure we are attracting the right innovators and partners for our programmes a
- Center all activities on programmes outputs and outcomes ensures better delivery of results.
- Invest in long term relationship building with donors and partners
- Spend more time interacting with innovators, partners and funders and minimize internal admin work.

Meet the Innovator



Chris Kago

Founder, Vindex Systems

1. Favourite quote?

To thine own self, be true.

2. One word to describe yourself?

Resilient.

3. What is Vindex Systems?

Vindex Systems focuses on real-time tracking and recovery services of moving assets, namely motorcycles and vehicles, enabling their owners to safeguard them from theft and to recover them if stolen.

4. What is your motivation behind it?

Vindex Systems began as a way of helping a friend but in the process, became what it is by seeing how huge the need is in the market and how much change the solution brings to the lives of our customers.

5. Where do you see it in 5 years?

Vindex Systems will be the industry leader providing digital mobility solutions that not only enable automobile owners to safeguard their assets but also enable insurance providers to curb fraud, and regulatory bodies to improve road safety.

6. What excites you about justice innovation?

Justice Innovation is the way of today, and the future since technology opens up the possibilities of how data can help everyone safeguard their assets, control fraud, and protect livelihoods.

Our 2021 Highlights

Innovating Justice Forum



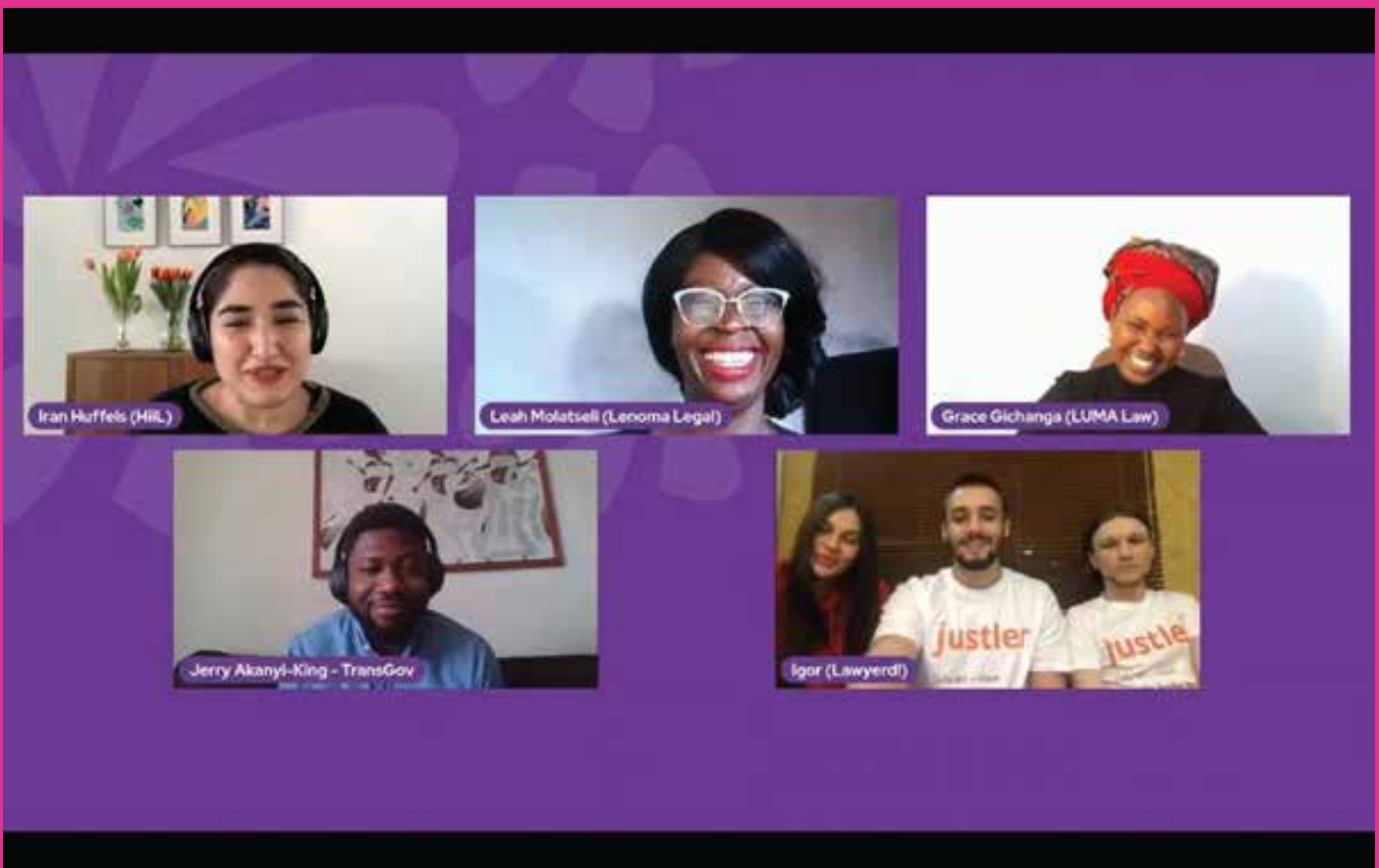
HiiL held the 10th Innovating Justice Forum in February 2021 as the climax of the 2020 HiiL Justice Accelerator Programme. The Forum is a unique global event which brings together a large group of justice leaders, politicians, diplomats, international organisations, entrepreneurs, academics, civil society and many more globally, in order to highlight the opportunities that new technologies, investments and data are creating to make justice accessible for all, and create concrete plans to ensure these opportunities are seized.

From 8-10 February 2021, The Hague Institute for Innovation of Law (HiiL) welcomed hundreds of justice practitioners and thought-leaders from around the world for the 2021 Innovating Justice Forum. The three-day virtual conference featured innovators, lawyers, judges, investors, ministers, and academics to discuss developing and financing people-centred justice. Altogether, the gathering formed a people-centred justice movement committed to the mission of achieving equal access to justice for all by 2030.

2021 Innovating Justice Forum Session Highlights:

Day 1

On Day 1, participants focussed on “Making people-centred justice happen.” The day began with 21 prominent justice innovators from Africa, MENA and Ukraine making innovator pitches of their ‘gamechanging’ solutions, tools, and platforms for realising people-centred justice. The presenters represented numerous countries and had their innovations judged on four criteria: team, sustainability, scalability and impact.



Day 1 also saw the launch of Hiil's 2021 Trend Report: Delivering Justice, Rigorously. The report details task forces as solutions to create "enabling environments" and realise people-centred justice. "We need a different framework," said Maurits Barendrecht, Director of Research & Development at Hiil. "People don't need judgements, they need solutions."

Day 2

The theme for Day 2 emphasised “Bringing people-centred justice to national agendas.” Throughout the day, speakers and panelists examined case studies and experiences to highlight challenges and possible interventions needed to encourage national governments of their role in promoting people-centred justice. The sessions also considered “the right leadership”.

During a ‘fire-side chat’ exchange, HiiL’s very own Rachel Ampaire, Programme Manager with the Uganda team, and Edgar Kuhimbisa, Information, Communications and Technology Officer with the Justice Law and Order Sector (JLOS – Uganda) discussed lessons from the HiiL – JLOS partnership, and ongoing HiiL projects in Uganda.



The second day wrapped up with an interactive panel titled, Government as an innovator: seeking the right leadership. “From desperation comes innovation, from crisis to opportunity; we [all] need to find innovative ways to resolve disputes and conflicts,” said Judge Ginger Lerner-Wren, a county court judge in the Criminal Division of the 17th Judicial Circuit, Broward County, Florida. “We need Gamechangers, leaders, and governments all to come forward to make justice innovation work.”

Day 3

On the third and final day, the Forum addressed “Funding for people-centred justice”, introducing the money-question to the conversation. Participants probed various types of funding from both the public and private sectors and explored how governments, donor agencies, and the private sector can support gamechanging justice initiatives. Aniket Doegar of Haqdarshak said: “When we first applied for the HiiL Accelerator we were reaching about 1000 families a month. We are now reaching over 200,000 families a month. At the end of the day the most important things are your unit economics and your plan for scaling.”

We, as a local government, have a responsibility to act,” said Saskia Bruines, Deputy Mayor of The Hague. “Data and research show us the need but only offer advice. And because cities provide many services, we play an important role increasing access to justice. We can bring the right people to the table to achieve the right results based on local needs.”

In short, the 2021 Innovating Justice Forum offered justice sector innovators, practitioners, and decision-makers a space to exchange ideas and recommit to delivering justice more effectively in communities around the world. We saw concrete examples of gamechanging justice initiatives that work. We saw a shared ambition by justice leadership to open up the justice sector more to innovation. And we saw the need to make funding part of the conversation when we speak about justice innovation.

“Inequality and access to justice are closely related,” said Birgitta Tazelaar, Deputy Director General for International Cooperation at the Dutch Ministry of Foreign Affairs. “You are here because you have contributed innovative solutions to think of real ways to make people’s lives better.”

You can learn more about HiiL’s Innovating Justice Forum by visiting
<https://innovatingjusticeforum.hiil.org/>

You can access the report by visiting the link below:
<https://www.hiil.org/projects/delivering-justice-rigorously-sdg-16-3-trend-report-2021/>

Meet the Innovator



Faith Oloo

Founder, Legal Compass

1. Favourite quote?

"We were born to manifest the glory of God that is within us. It's not just in some of us; it's in all of us." By Marianne Williamson Poem

2. One word to describe yourself?

Creative

3. What is Legal compass?

Legal Compass is a digital platform that provides access to legal information and direction to justice seekers. The legal information, based on Kenyan law, is set out in different formats; One minute videos, "Justice maps" and short write-ups. We also have videos in sign language to ensure maximum reach!

4. What is your motivation behind it?

In my line of work, I meet people with justice problems who are largely unaware

of not only their rights but the path that they would need to take to obtain justice. It is very disheartening. A large number of people are unable to afford quality legal advice from a lawyer. It is in answering people's seemingly basic questions on where to go and what to do that the idea of Legal Compass came ie; to have a body of legal information that can be easily accessed by those needing legal direction and information.

5. Where do you see it in 5 years?

I see Legal Compass as the first point of call in the justice journey of Justice seekers in over 30 Counties.

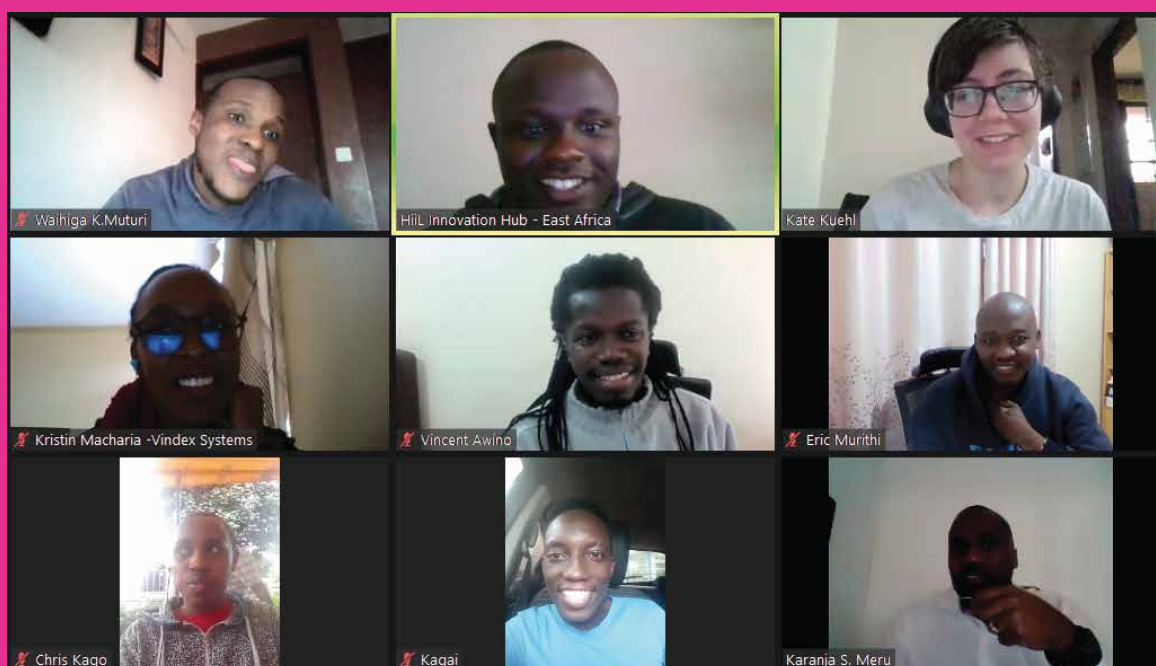
6. What excites you about justice innovation?

The ease brings to previously complex and confusing legal issues or processes thus increasing access to justice for the common mwananchi.

HJA Accelerator Program Highlights

Social entrepreneurs can be a driving force for the delivery of justice around the world. Startups, non-profits, law firms, and even formal sector actors are creating innovative and scalable ways to access justice. The Justice Accelerator is HiiL's flagship innovation programme that scouts, trains and scales a global cohort of these justice innovations each year. The accelerator has supported more than 24 innovators since 2013. The Accelerator focusses on startups that have a sustainable business model and impact strategy that can scale across a country or internationally to prevent or resolve justice issues. The 4-month programme consists of up to €10,000 seed funding, intense training, coaching and mentorship and covers topics such as business development, lean analytics, impact measurement, leadership, team development, pitching and marketing. We deliver the programme internally. To apply to the Accelerator 400+ innovators sign up each year to the Innovating Justice Challenge. Working together with our Hubs in Nairobi, Lagos, Kampala, Johannesburg, Tunis and

Ukraine we scout and select regionally to build a global cohort of 10 -15 of the best startups from West, East and Southern Africa, MENA and Eastern Europe. This year we launched the innovating justice challenge on 15th March and closed the call on 30th April. We received 35 applications from across East Africa. This number was wilted to 28 applications which were reviewed. Afterwards we invited 11 startups for interviews and 5 were invited to join the one week virtual bootcamp. Whilst the bootcamp is a stage of the selection process, it provides an opportunity to support innovators with essential business training. There is a mix of regional sessions and global sessions. Regional sessions are sessions held at the regional level with the regional cohort and facilitated by the relevant Region Head. The global sessions are sessions held with the larger global cohort and facilitated by a Region Head for training sessions and members of the HiiL Global team. The bootcamp is succeeded by the Innovating Justice Kick off event.



HJA Cohort 2021, during the bootcamp training.

On the 14th of July 2021, we held the 2021 Regional Innovating Justice Kick-off event which was both vibrant and enchanting. The Kick-off event is an annual regional pitch event that seeks to showcase the justice innovators who have been shortlisted for the Innovating Justice Challenge in East Africa. This year's Kick-off event was held virtually and was just as exciting as the previous ones held physically as it featured phenomenal pitches from the amazing shortlisted justice Innovators from East Africa who are resolving the most pressing justice needs in 2021. The startups that pitched during the event were Vindex Systems Ltd a startup solving crime by using motorcycle tracking devices, Mobineo a digital land management system improving land surveying and transfer processes, We Are More a legal aid startup

providing end to end affordable legal assistance, KYR Africa a digital legal aid startup offering affordable legal aid and Upesy a startup offering reliable and affordable emergency response services on a mobile application. Vindex Systems Ltd, We Are More, KYR Africa and Upesy were the 4 startups that were selected to join the Hiil Justice Accelerator programme in 2021.

We were proud to welcome the startups in the Hiil Accelerator programme and we greatly appreciate the amazing work these startups have done and continue to do.

4 startups

were selected to join Hiil Justice Accelerator programme in 2021

Justice Innovation Circles Program Highlights

In 2021, we launched an incubation programme to support early stage justice startups in East Africa called the Justice Innovation Circles (JIC). The Justice Innovation Circle is the key training component of the Justice Entrepreneurship School incubation programme. The incubation programme is for early-stage startups that fit into the incubation stage, meaning there is a basic product, an MVP, but there is no traction, that is, the product is still not in the hands of users, or it's only in the hands of a small number of early adopter users, where we still do not see enough evidence that this product or business can work. In terms of the team status, there is a possibility that the team is also not yet solidified, where the size is 2 or 3 members, and new co-founders are coming in or leaving. The incubation programme runs for 2 months and during the programme, the startups are supported to get their product into the hands of users as fast as possible, aggressively and consistently obtain their feedback, and refine the MVP accordingly. This includes getting enough number of users and running tests on them. The build-learn-measure cycle needs to happen quickly for the innovators during this time.

The JIC programme offers the following support to early-stage justice startups to help them grow:

- A 1-week training on essential business skills and knowledge focusing on the lean startup model, minimum viable product, customer discovery, team building & management and

basics of pitching a business to investors.

- 2 monthly coaching/mentorship sessions with a business expert.
- An opportunity to pitch their innovation and win a pre-seed grant of 1000 euros.
- Access to the HiiL learning resources for self learning, the HiiL Global Community and Networks.
- A Certification for Completion of the Incubation Programme.
- An opportunity to join the HiiL Accelerator Programme.

We enrolled the first JIC Cohort on March 26th 2021 that had 3 justice innovators who qualified to join the program i.e We Are More, My Compy-Kit and Legal Compass. The innovators went through a 5-day training delivered by our partner Y-gap where they learned about Minimal Viable Product, Customer discovery, Cash flow management and Pitching among others. The programme was concluded in April with a pitch event where the three innovators pitched their innovations in front of a jury and a regional audience consisting of justice experts, academics, justice innovators and justice enthusiasts.

Justice Innovation Circles (JIC) Cohort 1

HiiL Innovation Hub East Africa
user friendly justice

Pitch Perfect

Pitch it **Get Feedback** **Refine it**

Moderator
Peter Ndung'u
Co-founder Great Minds and Pioneer ScanCoaching Africa

Judges

Carol Kimari
Kenya Country Director
YGAP

Muiruri Wanyoike
Founder
Utatuzi Center

Marita Mutemi
CEO & Founder
Peleza International

Anatoli Kirigwajjo
CEO & Co-Founder
Yunga Technologies

15TH APRIL 21
THURSDAY
TIME: 6:00 PM - 7:00 PM EAT

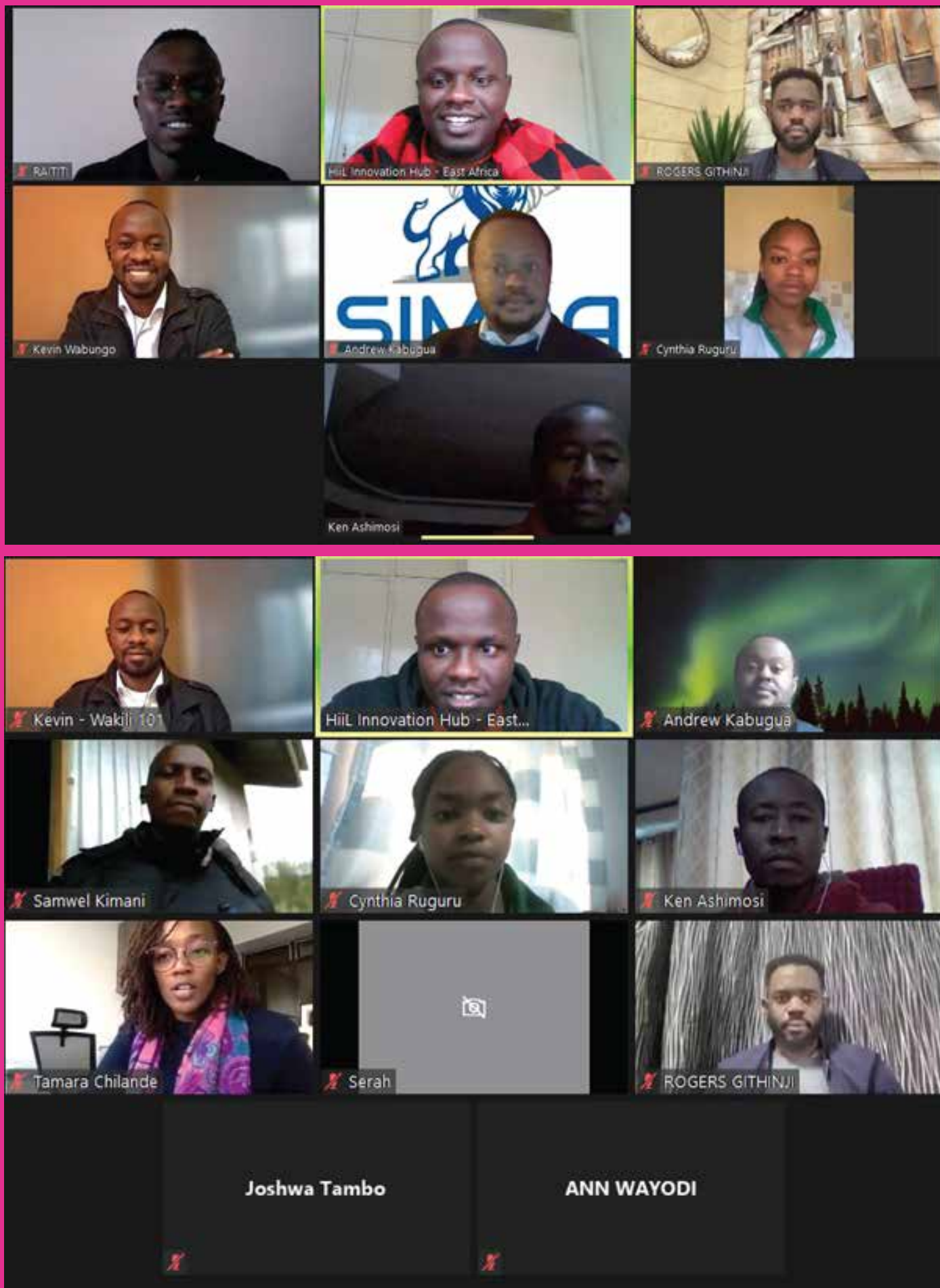
Sign Up Here
<http://bit.ly/PitchPerfectHiiLEA>

On 15th April 2021, we hosted an online pitch event where the innovators from the first JIC programme cohort pitched their innovations in front of a panel of Judges drawn from the HiiL Alumni Community and Ecosystem Partner. The event served as a platform for the StartUps to get a feel of pitching in public, get useful feedback from their peers and most importantly, showcase their work to a general audience.

Justice Innovation Circles (JIC) Cohort 2

The second JIC Cohort was enrolled on 12th July and had 6 innovators who qualified to join the programme i.e Wakili 101, Simba SOS, Kibera Shoes, AFECs, Tumaini Innovations Solutions and Nairobi Legal Insights. The week-long training was delivered by our partner Ongoza where the innovators were trained on Minimal Viable Product, Building an A team, Customer Discovery and Pitching. The programme was concluded in July with a pitch competition event where the 6 innovators competed at pitching their innovations for a pre-seed grant of 1000 Euros in front of a jury and a regional audience consisting of justice experts,

academics, justice innovators and justice enthusiasts. Wakili 101 was declared the winner of the pitch event and was awarded a trophy and a pre-seed grant of 1000 Euros.



On 30th September 2021, we hosted a virtual pitch event where 6 innovators from the second JIC programme cohort pitched their innovations in front of a panel of Judges drawn from the HiIL Alumni Community and Ecosystem Partners. The innovators showcased their innovations and competed at the pitch event for the pre-seed grant of 1000 Euros that was to be awarded to Wakili 101 who won the pitch competition.



Ken Ashimosi, the Founder of Wakili 101, who won the Pitch Perfect 2 Event holding his trophy for the event.

Justice Innovation Circles (JIC) Cohort 3

We enrolled the third JIC Cohort on 4th October and had 7 innovators who qualified to join the programme i.e My Shamba Digital, Pata Wakili, Wakili Chapchap, Wakili Connect, Urban Tech For Hope, Zero Harassments and Sheria Online. The innovators went through a week-long training delivered by our partner Winam Capital where they were trained on Minimal Viable Product, Building an A team, Customer Discovery and Pitching. The programme was completed in November with a pitch competition event where the 7 innovators competed in pitching for a pre-seed grant of 1000 Euros in front of a jury and a regional audience consisting of justice experts, academics, justice innovators and justice enthusiasts.



On 16th November 2021, we hosted a pitch event where 7 innovators from the third JIC programme cohort pitched their innovations in front of a panel of Judges drawn from the HiiL Alumni Community and Ecosystem Partners. The innovators showcased their innovations and competed at the pitch event for the pre-seed grant of 1000 Euros that was to be awarded to Wakili Chapchap who won the competition.



Patrick Onyango, the Founder of Wakili Chapchap, who won the Symposium Pitch Event receiving a cheque presented by Morgan Gikonyo, the Partnerships Associate at HiiL Innovation Hub East Africa.

Community Events Highlights

The HiiL Innovation Hub East Africa buzzed with exciting community events in 2021 as we hosted various conversations centered on justice problems and justice innovations that led to the steady growth of a vibrant justice innovation community in East Africa. In light of the dreadful impact of the Covid 19 pandemic during the year that posed great health risks on convening in-person events, we hosted most of our community events virtually which were just as lively as the previous physical events. Some of the important conversations we had during our community events included crime where we had Poetic Justice - a conversation on the use of arts and entrepreneurship to solve crime, Whispers in the Corridors of Justice -an enlightening conversation on extrajudicial killings and solutions to address the crimes by police and Be Your Brother's and Sister's Keeper- a discussion on how community driven security solutions can reduce crime in society.



The Poetic Justice Community Event hosted in February 2021 by HiiL Innovation Hub in collaboration with Pawa254 and Mulika on how arts and entrepreneurship can be used to solve crime

Additionally, we had engaging community events addressing family justice problems such as Unmasking the 'Deadbeat' Parent - a dialogue on the justice problems that arise from parents abandoning the parental responsibilities to their children and to resolve them.

Homemade Solutions to Homemade Problems - an enlightening conversation on the causes of domestic and gender-based violence and innovative solutions to address it, and My dressing is not an invite - a candid discussion about rape and sexual violence and the possible solutions to resolve them. The Homemade Solutions to Homemade

Problems Event held in March 2021 by HiiL Innovation Hub in collaboration with EACSOF, and Mental 360 in Kenya on how to address surging domestic violence cases during the Covid 19 pandemic period.

We also collaborated with our partners in the region for community events on employment justice issues, land and tenancy justice problems through the Ngao ya Mwajiriwa Dhidi ya Ukatili wa Mwajiri - an empowering discussion on the rights of employees and ways to resolve workplace disputes in Tanzania, Answering the Rwanda Land Question - an engaging dialogue on land justice problems and how

HiiL Innovation Hub
user-friendly justice East Africa

UNMASKING the 'DEADBEAT' Parent

What makes a parent abandon their parental responsibilities and how can we resolve this?

Date: Thurs, 11th March 2021 **Time:** 6:00 PM - 7:00 PM



Mercy Wanza
Advocate & Corporate Trainer
(Moderator)



Nerima Maghemba
Co-Founder & Head of Legal
Sherika Kijungu Tanzania
(Panelist)



Margaret Njiru
Co-Founder and Director of
Sterling Performance Africa Ltd.
Clinical Psychologist and
practicing Child Therapist
(Panelist)

Sign Up Here <http://bit.ly/UnmaskDeadbeat>

HiiL Innovation Hub East Africa **WAKILISHA** **SP** STRATEGIC PARTNERS

HiiL Innovation Hub
user-friendly justice East Africa

My dressing is not an invite

Tackling rape through innovation

Date: Thurs, 18th March 2021 **Time:** 6:00 PM - 7:00 PM



Angel Umeki
Consultant Psychologist



Elin Ikesh
(Panelist)



Ben Ombui
Programs Associate
(Moderator)

Sign Up Here <http://bit.ly/MyDressingisnotaninvite>

HiiL Innovation Hub
user-friendly justice East Africa

Homemade Solutions to Homemade Problems

Addressing domestic violence in the context of covid-19 and the place of innovative solutions.

Date: Thurs, 25th March 2021 **Time:** 6:00 PM - 7:00 PM, EAT



Wensira Kygwa
National Coordinator
East African Civil Society
Organizations' Forum
(EACSOF)



Elsie Munene - **Munene**
Counselling Psychologist



Ian Doroti
Programs Associate
(Moderator)

Sign Up Here <http://bit.ly/HomemadeSolutionsProbs>

HiiL Innovation Hub East Africa **WAKILISHA** **SP** STRATEGIC PARTNERS

Meet the Innovator



Innocent Tshilombo

Founder & CEO, Kakuma Ventures

1. Favourite quote?

'The greatest nations are defined by how they treat their weakest inhabitants' - Jorge Ramos

2. One word to describe yourself?

Passionate

3. What is Kakuma Ventures?

Kakuma Ventures targets refugee camp residents who have potential for establishing their own SMEs and employing other camp residents. It provides the young entrepreneurs with loans, technical knowledge and legal services needed to navigate the complexities of running a business at the refugee camp.

4. What is your motivation behind it?

To witness the shift from aid dependency to resilience of individuals we work with.

5. Where do you see it in 5 years?

I aspire to see Kakuma Ventures as a global brand that will help restore the dignity of millions of displaced by enabling them to be sole agents to rebuild their future.

6. What excites you about justice innovation?

With Justice Innovation and as social entrepreneurs, we are actively contributing to solve the most pressing justice problems in our communities and beyond with little background on legal justice.

to resolve them in Rwanda and The Uganda Landlord and Tenant Row- an informative conversation on causes of tenancy disputes between landlords and tenants and how to resolve them in Uganda.

The Answering the Rwanda Land Question Community Event hosted in May 2021 by HiIL Innovation Hub in collaboration with Viamo, Legal Aid Forum (LAF) and RCN Justice and Democracy in Rwanda on how arts and entrepreneurship can be used to solve crime.

We also actively participated in conversations on supporting innovation in the ecosystem through the Innovation Engine - a discussion we hosted on the role of hubs in driving the entrepreneurship ecosystem in the region, the Alternative Dispute Resolution Week by Utatu Center- a week-long conference on the role of

alternative dispute resolution mechanisms in resolving disputes, and the #WhatsGood Legal Webinar organized by Mettā in Nairobi - a discussion on how startups can attain legal services and deal with legal matters in an effective and affordable way.

HiIL | Innovation Hub East Africa
User Friendly Justice

Answering the Rwanda Land Dispute Question

How has Rwanda resolved land disputes and used innovation in legal aid for land problems?

Morgan Gikonyo
Partnerships Associate,
HiIL Innovation Hub East Africa
Moderator

Speakers

Kennet Christensen
Country Director,
Rwanda & Botswana
Viamo

Andrews Kananga
Executive Director,
Legal Aid Forum

Jean Chrysostome
Projects Coordinator,
RCN Justice and Democracy

DATE: THURSDAY 20TH MAY 2021
TIME: 3:00 PM - 4:00 PM CAT (Central Africa Time)

Sign Up Here <http://bit.ly/AnsweringRwL>

viamo **Justice & Democracy**
The Legal Aid Forum
Promoting Access to Justice in Rwanda

HiIL | Innovation Hub East Africa
User Friendly Justice

The Innovation Engine

Are innovation hubs the nuts and bolts for the East African entrepreneurs ecosystem?

Join us for this enlightening and inspiring conversation with some amazing regional hubs as they navigate the challenges of today, chart out the daring possibilities for tomorrow and most importantly catalyze and reshape East Africa into a formidable epicenter of innovation, enterprise and impact.

22ND APRIL THURSDAY 21

TIME: 6:00 PM - 7:00 PM EAT

Sign Up Here <http://bit.ly/nutsnb0Hiil>

#WhatsGood

LEGAL | FOR STARTUPS & SMES

10TH AUG 2021
3:00 PM - 4:15 PM
ZOOM WEBINAR

Zoom Webinar
RSVP:
<https://bit.ly/whatsgood-legal>

Hosted by: **METTĀ**

Powered by: **nest**

Liz Lenjo
Founder and Managing Consultant,
MYIP Legal Studio.

Sheila Munyi
Managing Partner,
MA LAW Africa.

Josephine Wairimu
Co-Founder,
Utatu Center.

Eric Mwangi Kariuki
Founder
HiIL Justice Innovation Hub

HiiL 2021 Innovating Justice Symposium Highlights



HiiL 2021 African Justice Innovation Symposium

Reimagining justice delivery in Africa through innovation

Monday 15th - Friday 19th November 2021

North Africa • East Africa • West Africa • South Africa



On the 16th of November 2021, we hosted the East African edition of the first HiIL African Justice Innovation Symposium Event. The Symposium event is an annual 4-day conference convened by HiIL Innovation Hubs in Nairobi, Tunis, Lagos and Johannesburg that brings together innovators, partners and investors across the African continent (East, West, North and South) who are interested in or working to prevent or resolve pressing justice problems.

The East African edition also served as a pitch event that showcased justice innovations at the incubation stage which competed in the incubation pitch event. The event featured exciting pitches by 7 innovators i.e Pata Wakili, My Shamba Digital, Urban Tech For Hope, Wakili Connect, Zero Harassments, Sheria Online and Wakili Chapchap who had completed the JIC incubation programme and were competing for the grant award of 1000 Euros (Ksh. 125,000).



There was also a powerful and informative Keynote address delivered by Lady Justice Anna Mwaure Ngibuini, a Judge of the High Court as well as an insightful roundtable discussion on how justice startups can attract and retain talent in a highly competitive environment by Catherine Nyambura, the Human Capital Director at Pawame (Moderator), Andrew Anampiu, the Data science team lead and technical recruiter at Moringa school (Panelist), Joan Kamau, the Head of Sales Kenya at Africa Management Institute (AMI) and Marita Mutemi, the CEO and Founder at Peleza International (Panelist). The event brought together justice leaders, academics, justice innovators and justice innovation enthusiasts from Africa who connected and engaged with the new promising innovations.

For the pitch event, Wakili Chapchap carried the day as they were declared the winner of the pitch event and took home the grant of 1000 Euros (Ksh. 125,000) and we are mighty proud of this great achievement by the Wakili Chapchap team. We also greatly applaud the other startups that pitched for their remarkable pitches that made the competition very competitive. The amazing jury members who judged the pitches were Maurice Otieno, the Executive Director at Baraza Media Lab, Vincent Awino-the Co-founder and CTO of Upesy, and Chris Kago, the Founder and CEO of Vindex Systems.

Podcasts Highlights

As part of our community building efforts, we hosted podcasts to have crucial, difficult and often uncomfortable conversations around justice issues by elevating underrepresented voices, inviting innovative solutions and redrawing the frameworks that drive the issues. We produced two podcasts in collaboration with our regional partners which were Demystifying Child Sex Trafficking - an open discussion about the causes of child sex trafficking in Kenya, its impact and the possible solutions to address the vice in the country and Employment Discrimination at the Workplace - an enlightening conversation on the various forms of injustice and discrimination in the workplace, the rights of employees and how to resolve the workplace injustice.



PODCAST

Demystifying Child Sex Trafficking podcast
in collaboration with HiIL Innovation Hub East Africa and Wakili.sh

Guest Speakers: Margaret Njihia (Sterling Performance Africa), John Ngoti (Child Line Kenya), and Timothy Kihingu (International Justice Mission (IJM) Kenya)

Moderator: Liz Njambi (Wakili.sh)

Logos: HiIL, Wakili.sh, IJM, SP



PODCAST

Employment Discrimination at the Workplace Episode

Guest Speakers: Kevin Kwasa - Advocate of the High Court of Kenya & Partner at O & M Law, Linda Alinda - Ikanza - Advocate of the High Court of Uganda & Partner at Amber Solicitors & Advocates

Moderator: Brian Bright (Wakili.sh)

Logos: HiIL, Wakili.sh



HIIL INNOVATION HUB
EAST AFRICA
PODCAST

Meet the Innovator



Shema Steve

Founder & CEO Exuus

1. What is your favourite quote?

Screw It, Let's Do It

2. What one word describes you?

Insatiable

3. What is Exuus?

Exuus is the FinTech behind SAVE - a digital platform that financially empowers saving groups to achieve optimal transparency and fund security through a digital and decentralized ledger.

4. What is your motivation behind Exuus?

I vividly remember the day I met that lady who never thought would afford a 5\$ loan in her entire life. The day she joined an informal saving group in her community, that changed drastically. Not only was she able to afford forty times the loan she never thought would afford:

- She became more financially resilient,
- She was respected not just in her household but in the community too.
- She regained her dignity by actively contributing to her community.

Those are some of the relevant things financial resilience can do to people, especially women in rural Africa.

5. Where do you see Exuus in 5 years?

We see ourselves impacting millions of lives across Africa by making those that were previously considered unbankable, bankable through the use of technology.

We strongly believe there is no bigger communal empowerment than enabling people to become financially resilient. Only then, they can have their lives in control and drive their growth independently and with dignity.

6. What excites you about justice innovation?

What excites me the most about what I do is the immense opportunities I get to achieve both impact and wealth creation at the same time. We operate in a sector whose market is worth billions of dollars in Africa and globally and just because they're considered informal, there is close to nothing that puts in place a mechanism that fosters justice given the threats & risks it faces. That's a big and exciting opportunity for us.

HiiL Innovation Hub East Africa Organization

i) Our Executing Team

The HiiL Innovation Hub East Africa team that steered and executed its vision in 2021 consisted of Eric Mwangi Kariuki - The Head of the HiiL East Africa Hub, Morgan Gikonyo - The Partnerships Associate, Kariuki Raititi - The Programs Associate and Antony Maingi - The Marketing and Communications Consultant. In August 2021, Kariuki Raititi - The Programs Associate, transitioned out of the organization and we wish him all the best in his future endeavors. We appreciate and applaud the HiiL Innovation Hub East Africa team for their achievements in 2021.



Eric Mwangi Kariuki

(HiiL Justice Accelerator Head - East Africa)

He leads and supports the HiiL East Africa team to ensure successful implementation of the HiiL programs while building a thriving justice entrepreneurship ecosystem.



Morgan Gikonyo

(Partnerships Associate)

He builds strategic and meaningful partnerships that provide a nurturing innovating justice ecosystem.



Ian Raititi

(Programmes Associate)

He leads the implementation of HiiL programs in East Africa to inspire, support and grow justice entrepreneurs to achieve maximum impact and resolve most pressing justice needs.



Antony Maingi

(Communications & Marketing Consultant)

He positions the HiiL East Africa brand through strategic marketing and communication activities to grow the justice community.

ii) Our Board of Advisors, Governance and Management

The Board of Advisors that guided and provided oversight to the HiiL Innovation Hub East Africa in 2021 was constituted by 3 Advisors. We are grateful to the board for their guidance throughout the year.



Amos Mwongera Mutiga

He is an Entrepreneur, Researcher, Communications Strategist, Mentor/Coach/Trainer, Public Speaker as well as a Social Impact and International Development Expert. With a professional career spanning over 20 years, he has experience working in various countries in Africa and with numerous Government, Private Sector, Non-Profit, and Social Enterprise organizations and professionals across East Africa, supporting them to understand, measure, and report on their social and environmental impact.



Kevin Kwasa

Kevin Kwasa is a Partner at O & M Law where he endeavours to combine deep knowledge of corporate commercial law and extensive experience in providing legal advice with a passion for justice and fair administration of law. Kevin has been honoured to act for both local and foreign clients on a diverse range of corporate and commercial matters and has been involved in a myriad of complex national and multinational transactions including large M&A deals and large financial and securitization matters. He also mentors younger advocates as part of the mentorship and pupillage initiatives in the firm.



Somet Kipchilat

He formerly sat at the forefront of the fastest growing technology industry and the market as a startup engagement manager for Sub-Saharan Africa under Microsoft's Africa Initiative (4Afrika). He played a key role in representing the company externally within the Startup and developer ecosystem on the continent and advocates on Microsoft's work.

iii) Our Partners and Donors

We are privileged to have built great relationships and worked with several supportive partners in 2021 for our different projects. The partners we managed to work with were drawn from the East African region, Africa and global ecosystem, and they were very instrumental to achieving our 2021 vision. We owe a great deal of gratitude to our partners and appreciate the amazing support you offered us in 2021.

Funding Partner



Program Partners



Brand Partners



Network Partners



Event & Podcast Partners



Forecasting on 2022

We remain committed to Hiil's mission of enabling 150 million people to prevent and resolve their most pressing justice problems as we go into 2022. Therefore we aim to achieve the following:

- Deliver 3 programmes (ideation, incubation and acceleration) to innovators across Rwanda, Kenya and Somalia meeting their needs where they are. This will see 26 Start ups and 50 potential entrepreneurs supported;
- We endeavour to continue engaging with our growing community through our bouquet of community events and master classes. These events are an opportunity to bring together a myriad of stakeholders in the entrepreneurship and justice ecosystem to connect, collaborate and cross pollinate as we build a movement towards user friendly justice. Specifically, we aim to host 7 community events across 4 cities (Kigali, Nairobi, Mogadishu and Hargeisa) and 5 virtual entrepreneur master classes.
- Moreover, we aim to continue with our online conversations on various topical justice issues through our podcasts, social media, videos and blogs. These are an amazing opportunity to engage with meaningful conversations with a diverse array of experts, champions, enablers and most importantly the people whose voice matters. So tune in wherever you are.
- Alas, we intend to grow our team in Rwanda and Kenya by hiring 2 people (Marketing and Programme Associate) to help us realize these ambitious goals. Great journeys are started and finished by a passionate and empowered team.





We believe it takes a community to drive innovation, make impactful change and to make access to justice a reality for all as we cannot do it alone. We, therefore, appeal to justice innovators, partners and donors to join us in the exhilarating justice innovation and transformation journey to provide user-friendly and people-centred justice.

Reach out to us through any of our channels below:

Email: eric.kariuki@hiil.org or
morgan.gikonyo@hiil.org

Website: <https://ea.hiil.org/>

Social Media:

-  Hiil Innovation Hub East Africa
-  @innojusticeEA
-  innojusticeea
-  Hiil Innovation Hub East Africa

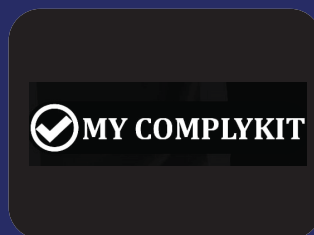
Justice Innovation Circles Start-Ups Supported in 2021



WE ARE MORE



LEGAL COMPASS



MY COMPLY KIT



K-SHOES



SIMBA SOS



AF ECS



**TUMAINI INNOVATION
SOLUTIONS**



WAKILI 101



**NAIROBI LEGAL
INSIGHTS**



WAKILI CHAPCHAP



PATA WAKILI



SHERIA ONLINE



**ZERO
HARASSMENTS**



WAKILI CONNECT



MY SHAMBA DIGITAL



**URBAN CENTER
FOR HOPE**

Hiil Justice Accelerator Start-Ups 2021/2022



WE ARE MORE



KYR AFRICA



UPESY



**VINDEX SYSTEMS
LTD**

Hiil Justice Accelerator Start-Ups 2020/2021



EXUUS



**KAKUMA
VENTURES**



**PELEZA
INTERNATIONAL**



**UTATUZI
CENTER**

